NORTH CAROLINA FY 2018 LIHEAP

PERFORMANCE MANAGEMENT SNAPSHOT

In FY 2018, North Carolina furnished LIHEAP bill payment assistance to 192,880 households. They collected energy burden data for 7,064 households (3.6%)

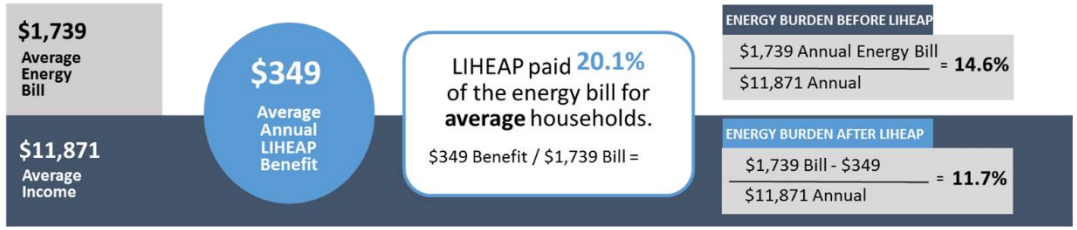
Does LIHEAP furnish higher benefits to higher burden households?

Yes. In North Carolina, the total LIHEAP benefit received by high burden households in FY 2018 was about ***$106 (30%) more*** than the total LIHEAP benefit received by the average recipient household.

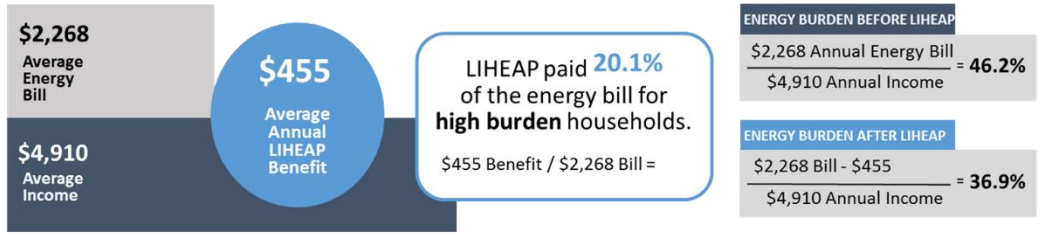
Does LIHEAP pay a larger share of the home energy bill for high burden households?

No. In FY 2018, LIHEAP paid ***20.1%*** of the energy bill for average households in North Carolina, while LIHEAP paid ***20.1%*** of the energy bill for high burden households.

All Households



High Burden Households



Prevention and Restoration of Home Energy Service Loss

As a Result of Bill Payment Assistance

As a Result of Equipment Repair or Replacement

- In FY 2018, LIHEAP benefits in North Carolina ***prevented the loss of service 42,314 times***, by stopping threatened utility service disconnections and by delivering fuels to homes that were at risk of running out. In addition, the program ***repaired or replaced heating or cooling equipment at imminent risk of failure 2843 times***.
- In FY 2018, LIHEAP benefits ***restored home energy service 7,538 times*** for households who had been disconnected by their utility provider or who had run out of fuel oil, propane, or wood. In addition, the program ***restored home energy service 324 times by repairing or replacing inoperable heating or cooling equipment.***

** High burden recipient households represent 25% of all recipient households with 12 months of bill data, based on having the highest energy burden*

The attached State Snapshot provides detailed income, energy cost, and burden statistics across all fuel types.